

Privacy Policy

1. Introduction

We, Moltec International (Europe) GmbH, a service provider in the field of engineering for industrial, electrical connection solutions and specification as well as the implementation of cable assemblies, take the protection of personal data very seriously. This privacy policy informs about how we process personal data, your rights, and the measures we take to protect your data.

2. Data Controller

The entity responsible for data processing is:

Moltec International (Europe) GmbH
Motorenstrasse 35, CH-8635 Wetzikon
+41 44 589 56 50
mie-info@moltecinternational.com

3. Purpos of Data Processing

We generally only process data received for the purposes for which we received it:

- Provision of services within the scope of our offer.
- Fulfilling contractual obligations to customers and partners.
- Communication with customers, suppliers and interested parties.
- Compliance with legal obligations, e.g., under commercial and tax laws.
- Marketing and informational purposes, provided you have given your consent.

Data processing for other purposes will only be considered if the necessary legal requirements pursuant to Art. 6 Para. 4 GDPR exist. We comply with information obligations pursuant to Art. 13 Para. 3 GDPR and Art. 14 Para. 4 GDPR accordingly.

4. Legal Bases for Data Processing

The processing of your personal data is based on the following legal grounds:

- Art. 6 (1) (b) GDPR: Processing for the performance of a contract or pre-contractual measures.
- Art. 6 (1) (c) GDPR: Processing for compliance with legal obligations.
- Art. 6 (1) (f) GDPR: Processing based on legitimate interests, such as improving our services.
Considering the requirements of Art. 21 GDPR, the processing of personal data can be objected to.
- Art. 6 (1) (a) GDPR: Processing based on your consent, e.g., for sending newsletters.
Such consent can be revoked at any time for the future.
- Art. 31 (1) of the Swiss Data Protection Act (FADP): Processing for fulfilling contractual obligations with individuals in Switzerland.

5. Categories of Personal Data

We process the following categories of personal data:

- Contact details (e.g., name, address, phone number, email address).
- Contractual and payment data (e.g., bank details, invoicing data).
- Communication data (e.g., email contents, inquiries).
- Technical data (e.g., IP addresses when using our website).
- Personalized designs and technical illustrations, metadata.

6. Disclosure of Data to Third Parties

Personal data will only be disclosed to third parties if it is necessary for contract fulfillment, the transfer is permissible on the basis of a balance of interests in accordance with Art. 6 (1) (f) GDPR, if there is a legal obligation or if prior consent is given by persons concerned. Examples of recipients include:

- Logistics service providers for shipping.
- Tax consultants and accounting service providers.
- IT service providers for maintaining our systems.
- Authorities under legal obligations.

7. Data Transfer to Third Countries

A transfer of personal data to third countries (outside the EU/EEA/Switzerland) only occurs if an adequate level of data protection is ensured under Art. 44 ff. GDPR or Art. 16 FADP, or if persons concerned have explicitly consented.

8. Retention Period

Personal data will only be retained for as long as necessary for the purposes mentioned above or as required by statutory retention periods. Once these periods expire, the data will be deleted.

9. Rights of Data Subjects

As a data subject, you have the following rights:

- **Right of Access** (Art. 15 GDPR, Art. 25 FADP): Information about the personal data we process about a person can be requested.
- **Right to Rectification** (Art. 16 GDPR, Art. 32 FADP): Correction of inaccurate data can be requested.
- **Right to Erasure** (Art. 17 GDPR, Art. 32 FADP): Deletion of your data, unless legal retention obligations prevent this, can be requested.
- **Right to Restriction of Processing** (Art. 18 GDPR): Restriction of personal data processing can be requested.
- **Right to Data Portability** (Art. 20 GDPR, Art. 28 FADP): Personal data are provided to the person concerned in a machine-readable format on request.
- **Right to Object** (Art. 21 GDPR, Art. 21 FADP): Processing of personal data can be objected.
- **Right to Withdraw Consent** (Art. 7(3) GDPR, Art. 31 FADP): Consent can be withdrawn at any time for the future.

To claim your rights, you can contact us using the contact details provided above (Pt. 2).

10. Data Security

We implement technical and organizational measures to protect your data against loss, misuse, and unauthorized access. These include encrypted data transmissions, access restrictions, and regular security reviews.

11. Right to Lodge a Complaint with Supervisory Authorities

If you believe that the processing of your data violates the GDPR or the Swiss Data Protection Act (FADP), you have the right to lodge a complaint with a data protection supervisory authority. In Germany, this would be the respective State Commissioner for Data Protection. In Switzerland, this would be the Federal Data Protection and Information Commissioner (FDPIC).

12. Changes to this Privacy Policy

We reserve the right to update this privacy policy to reflect changes in legal requirements or new services. The latest version will always be available on our website.

Moltec International (Europe) GmbH, Status: January 3rd, 2025